



# METRO

## COVID-19 Response During the Stay Home – Work Safe Order

March 23–July 31



### 4,794,262

Total Essential Trips Served

This number includes the trips served by MetroAccess featured below



### 95,831

Total Critical MetroAccess Trips Served



### 265

People Experiencing Homelessness Transported for the City of Austin Partnership



Enhanced Cleaning Procedures

### 13,146 Hours

Dedicated to intensive cleaning of CapMetro vehicles and facilities



Total Meals Delivered

### 557,862 Meals

These include food delivery partnerships with HEB, Good Apple and Farmshare Austin

**9,766** Food Delivery Support Hours



Staff Safety

### 212,948

 Masks for Operating Staff

### 64,696

 Gloves

### 100s

 of Gallons of Hand Sanitizer

Mobile Hotspot Program with Austin ISD

### 10 Locations

### Going the Extra Mile for Safety

Extra measures to protect our staff, customers and promote public health.



Temperature Scans



Cashless Payment Via App



Adjusted Service Schedule



Face Coverings for Customers



Social Distancing Measures